



Process Improvement

Set processes are a proven way to drive productivity, reduce cycle-time and increase quality. However, putting written, best-practice processes in place can be a real challenge for many collision centres so the MVP Business Solutions team developed the 'Process Improvement' strategy.

Whether you have absolutely no written processes or there is a full set in place but they could do with some upgrades, you will find all the support you need. Forget the time-consuming hassle of writing your own processes – your MVP Business Solutions Manager is happy to provide a full set of the latest, industry best-practice processes which can be fine-tuned to your operation. Covering everything from estimating through to customer handover, they come in easy to understand, step-by-step format.

Already got your processes in place? No problem – an MVP Business Solutions Manager can work with you to analyse specific processes in order to identify non-value-added components and eliminate them. It's all about fostering a culture of continuous improvement which maximises quality while minimising key-to-key cycle-time.

Available as part of PPG's comprehensive support package, the MVP Business Solutions program is aimed at helping customers to improve performance across the full spectrum of business activities.

